

Department Of Children and Families Performance Indicators: 4th Quarter CY 2013 (10/01/2013 - 12/31/2013)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.state.nj.us/dcf/childdata/referrals/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	19 seconds	20 seconds	5.3%	21.5 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.2%	99.6%	1.4%	99.0%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	89.9%	87.5%	-2.7%	89.7%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/	Quarterly	—	49,509	51,947	4.9%	51,558
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.5%	93.8%	0.3%	92.2%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.9%	94.4%	-1.6%	95.6%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.5%	99.4%	-0.1%	99.6%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	99.2%	98.8%	-0.4%	97.9%
Number of Adoptions finalized	Year to Date	—	—	1,021 (CY 2013)	—	1,096 (CY 2012)
Number of Kinship Legal Guardianships	Year to Date	—	—	199 (CY 2013)	—	205 (CY 2012)
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	97.3%	92.0%	-5.4%	95.3%
-Permanency workers		Maintain	98.0%	98.0%	0.0%	97.3%
-Adoption workers		Maintain	89.3%	89.0%	-0.3%	87.3%

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/dcf/about/divisions/desc/					
Number of NJ children receiving CSOC services	Annual	—	—	40,035 (CY 2013)	—	34,925 (CY 2012)
Number of NJ children served by Care Management Organizations	Annual	—	—	18,828 (CY 2013)	—	17,281 (CY 2012)
Percent of children requiring an out of home placement for a behavioral health issue that were served in New Jersey	Annual	Increase	—	99.9% (CY 2013)	—	99.8% (CY 2012)
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home / current living arrangement. http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.0%	96.0%	0.0%	96.3%
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,227 (Oct 2013)		1,149 (Oct 2012)
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2012-2013)	—	98% (2011-2012)
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		87% (2011-2012)	—	87% (2010-2011)
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		79% (2011-2012)	—	81% (2010-2011)

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dhcp/					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2013)	—	95% (FFY 2012)
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	89% (FFY 2013)	—	90% (FFY 2012)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	111	112	0.9%	138
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	356	297	-16.6%	324
Number of children entering a Domestic Violence residential shelter	Quarterly	—	395	374	-5.3%	371
Number of adults entering non-residential program services	Quarterly	—	3,152	2,669	-15.3%	2,641
Number of children entering non-residential program services	Quarterly	—	196	153	-21.9%	171
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	12,495	10,124	-19.0%	12,857
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	81.5%	81.0%	-0.6%	81.9%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	88.1%	92.0%	4.4%	88.9%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	11,737	21,095	79.7%	18,510