

Banking and Insurance	Desired Trend	Target	Prior Quarter January - March	Current Quarter April - June	% Change	Last 12 Month Average
Quarterly Performance Indicators April - June 2012						
Quarterly Monitoring Financial Condition of Regulated Companies						
Average time to complete an Examination in days						
Insurance Companies	Reduce	250	329	318	-3.3%	294
Consumer Lenders (Includes Mortgage Lenders, Check Cashers, Money Transmitters, etc)	Reduce	40	122.38	112.37	-8.2%	123
Bank Examinations Independent	Increase	100	86	65	-24.4%	89
Joint Bank Examinations with the FDIC or Federal Reserve	Increase	75	50	57	14.0%	66
Average time to mail Examination Report (In days)						
Insurance Companies	Reduce	40	19	14	-26.3%	16
Consumer Lenders (Includes Mortgage Lenders, Check Cashers, Money Transmitters, etc)	Reduce	60	112.45	73.79	-34.4%	100
Bank Examinations Independent	Reduce	55	63	43	-31.7%	46
Joint Bank Examinations with the FDIC or Federal Reserve	Reduce	90	83	42	-49.4%	57
Senior Staff Outreach to Bank Management	Increase	40	12	6	-50.0%	47
Senior Staff Attendance at Exam Report/Board Meeting	Increase	50%	100%	100%	0.0%	100%
Consumer Protection						
Fraud Deterrence						
Referrals Received	Increase	650	735	1241	68.8%	820
Investigations Completed	Varies	800	920	1322	43.7%	917
Cooperative Investigations with Regulators and Law Enforcement Agencies	Increase	300	273	363	33.0%	350
Meeting with Industry investigative Units	Increase	25	19	15	-21.1%	18