

Department Of Children and Families

Performance Indicators - 2nd Quarter 2010

	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Timely Response to Child Safety Needs		http://www.state.nj.us/dcf/home/childdata/referrals/index.html			
Child victims of proven child abuse and/or neglect in New Jersey	—	9,015 (CY 2008)	9,286 (CY 2009)	+3.0%	—
Percent of proven child abuse and/or neglect victims in New Jersey	—	11.2% (CY 2008)	10.0% (CY 2009)	-10.7%	—
Average wait time before calls coming in to the State Central Registry hotline are answered	Maintain or Decrease	25 seconds	27 seconds	+8.0%	22 seconds
Percent of calls to the State Central Registry hotline which are dropped before being answered	Decrease	3.8%	3.9%	+2.6%	3.3%
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Maintain	96.2%	96.4%	+0.2%	96.0%
Percent of abuse and neglect investigations contacted within 24 hours	Increase	85.8%	85.7%	-0.1%	83.5%
Percent of investigations of Abuse/Neglect Reports completed within 60 days	Increase	72.0%	72.6%	+0.8%	70.8%
Percent of children at risk who are able to stay safely in their current home/living environment, due to the efforts of Mobile Response Services Crisis Teams http://nj.gov/dcf/behavioral/help/mobile.html	Maintain or Increase	93.0%	95.0%	+2.2%	94.0%

Provide Children with Permanent Living Arrangements in Safe, Family Based Settings Whenever Possible		http://nj.gov/dcf/home/childdata/outcome/index.html			
Number of NJ children receiving DCF services http://nj.gov/dcf/home/childdata/dvfsdemo/index.html	—	46,327	47,976	+3.6%	46,393
Percent of children under Division of Youth & Family Services supervision who receive monthly caseworker visits (both in-home and out-of-home)	Maintain or Increase	88.6%	90.4%	+2.0%	87.7%
Children entering out-of-home placement - - rate per 1,000 children under 18	Maintain or Decrease	2.6 (CY 2008)	2.4 (CY 2009)	-7.7%	—
Children requiring behavioral health services who are placed in out-of-state congregate care facilities	Maintain or Decrease	33	26	-21.2%	42
Percent of Youth age 13 or older who leave shelter placement within 30 days (excludes court-ordered placements)	Maintain or Increase	86.0%	88.0%	+2.3%	86.0%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Maintain or Increase	85.9%	83.1%	-3.3%	85.1%
Number of adoptions finalized	—	—	455 (Year to date)	—	1418 (CY 2009)

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Number of Kinship Legal Guardianships	—	—	129	—	304 (CY 2009)
Preparing youth age 14 and above for independence: percent of Independent Living Assessments completed	Increase	66.2%	82.7%	+24.9%	49.3%
Number of youth age 14 and above leaving placement to finalized adoption	Maintain	116 (CY 2008)	144 (CY 2009)	+24.1%	—
Percentage of children who re-enter foster care within 12 months (based on exits for the calendar year)	Decrease	11.6% (CY 2007)	10.2% (CY 2008)	-12.1%	—

Child & Family Well-Being and Prevention	http://nj.gov/dcf/home/childdata/healthdata.html				
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Maintain or Increase	95.0%	93.2%	-1.9%	87.8%
Percent of children receiving initial physical exam within 24 hours of entering placement	Maintain	99.0%	99.4%	+0.4%	99.2% (6 month avg)
Percent of children/youth in placement for more than 12 months who undergo annual Early Prevention Screening Diagnosis & Treatment (EPSDT) exams	Increase	93.1%	93.6%	+0.5%	88.2%

Resource and Asset Management	http://nj.gov/dcf/home/childdata/workforce/				
Percent of caseload levels compliant with established standards:					
-Intake workers	Increase	68.0%	76.0%	+11.8%	83.0%
-Permanency workers	Maintain	97.0%	96.0%	-1.0%	97.0%
-Adoption workers	Maintain	95.0%	94.0%	-1.1%	92.0%
Staff turnover rate (for staff carrying caseloads)	Maintain or Decrease	1.3%	1.1%	-15.4%	4.8%